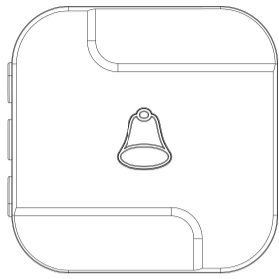INST-EN-TY02-T-20230628

Doorbell/Door Open Chime/

Dog Doorbell/Caregiver Pager

Operation Instruction

Thank you for choosing and purchasing our products

This is a WIFI smart wireless system, as you can see in the manual, this product consists of receiver and transmitter, the receiver needs to be connected to your home wireless router, when the transmitter sends out a signal, the receiver will rings, at the same time, the "TUYA Smart" or "Smart Life" APP will push message to your phone, no matter which city/country you are, you can know what's going on at home anytime, you can add more receivers or transmitters as needed, it doesn't cost fees. "TUYA Smart" or "Smart Life" App is compatible with Alexa / Google Assistant.

About the instructions:

Because this receiver can work with doorbell button, door magnetic sensor, dog touch doorbell,call button,they can be combined into different sets of systems together, their operation process is the same, so this is a general manual, you will see different accessories, you just need to follow the instructions to set up successfully, if you have encountered any problems, you can also contact us through Amazon (contact the seller), we will provide help within 24 hours.

- 01 -

Features

1. **Cell Phone APP Settings:** You can set the volume, ring tone, reminder mode, name different transmitters through the APP.
2. **Remote to Receive Reminder message:** When the doorbell button / door magnetic sensor / dog touch button triggers a signal, the home receiver will rings, and the cell phone APP will also receive a reminder message.
3. **APP Record Function:** APP will record the date and time of each transmitter triggers a signal.
4. **Timing Function:** You can set the working and non-working time, such as working during the day and not working at night.
5. **Custom Ringtones:** You can set different ringtones for different transmitters, there are 38 ringtones to choose from, you can quickly determine which transmitter triggered the signal according to the ringtones emitted by the transmitter.
6. **Volume Adjustable:** Volume level from 0db-110db, can be adjusted in the receiver, or through the cell phone APP .
7. **Memory Function:** After power failure and then restore the power supply, the set ringtone will not be changed.
8. **Long Range Transmission:** The distance between the transmitter and

- 02 -

receiver can reach up to 328ft/100m in the open environment, the distance will be shortened in an environment with many obstacles, please test the distance before use

WIFI Receiver Guide

Backward/Pairing Detwork Key
Volume/Coding Key
Forward/Clear code Key

A   B
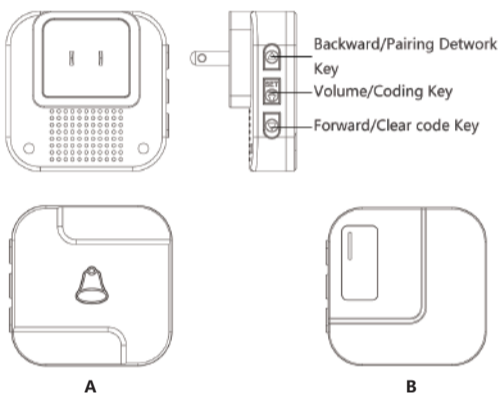
- 03 -

1.Backward Key:Press this key to select the ringtone or long press this key to pair the receiver to the network.
2.Volume Key/Coding button:Press this key to adjust the volume or long press this key to pair the receiver with the transmitter.
3.Forward Key:Press this key to select the ringtone or long press this key to clear all the setting.
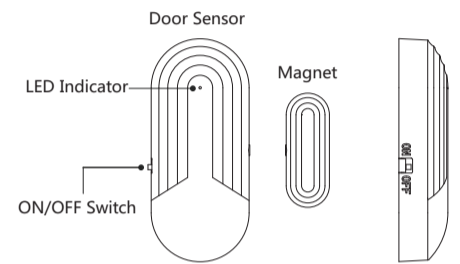
Transmitter Guide

1、Doorbell Push Button

LED Indicator
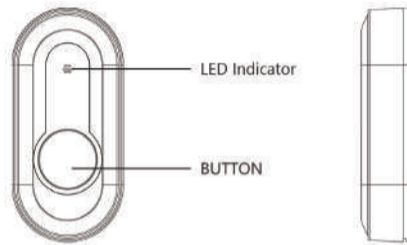
BUTTON

There are two ways to install the push button, you can use double-sided tape to stick it or fix it by screws (screws and double-side tape are included).

- 04 -

2、Door Magnet Sensor

Door Sensor
LED Indicator
Magnet
ON/OFF Switch

1.Door contact sensor can adapt to many different types of door/window frames. Please ensure that the horizontal installation gap between them is less than or equal to 0.6 inches. Please do not install the door sensor on the iron door. (It will weak the range)
2.Fixing with double-side adhesive The surface of the door or window must be clean and dry to ensure the double-side adhesive properly.

- 05 -

3、Dog Touch Button
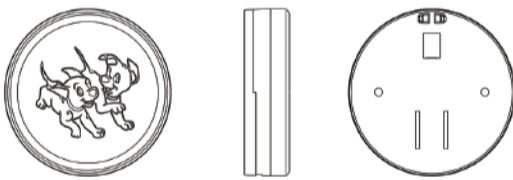
Use the Velcro in the box to install the dog touch button, determine the location of the installation, wipe clean and ensure dry, peel off the Velcro stickers, stick one side on the selected location, the other side on the bottom of the dog button.

4、SOS Call Button

Press the SOS button to send a signal to the receiver , and the receiver automatically rings when the signal received. You can install it on the wall or take it along.

- 06 -

Connect With the APP

1.Download APP
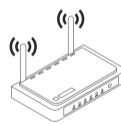

Tuya Smart   Smart Life

Scan the QR code to download the APP.
Please go to the application market to search for " Tuya Smart " or "Smart Life" APP

2.Notes on distribution network
① Wi-Fi Frequency

Support   2.4GHz
No Support   5GHz

- 07 -

② The distance between the receiver and WiFi Signal needs to be less than 15m /50ft (the closer the better)

The distance varies with the environment. If the receiver is too far from the router, It will not be able to connect to the smartphone.
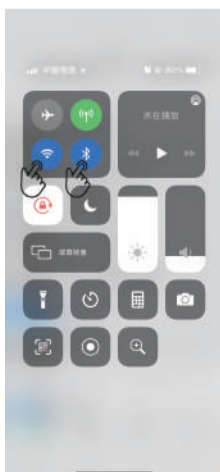
Connect the Receiver with APP

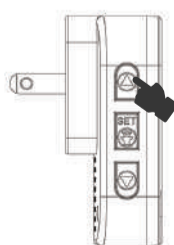Both " Tuya Smart " or "Smart Life" APP are similar in use, just choose one of them.

- 08 -

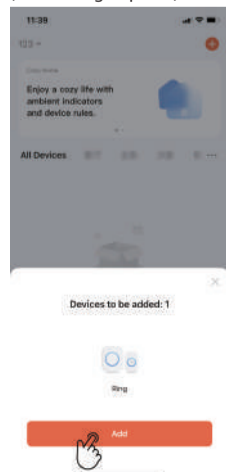① Cell phone connected to Wifi (2.4GHz) , and turn on Bluetooth.

② Long press the backward key above the receiver for 5 seconds to enter the distribution network.

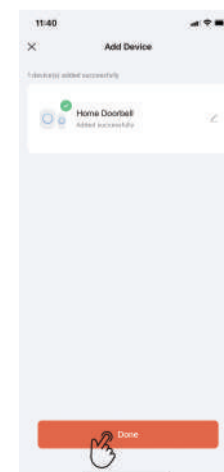③ Click Add after the device is automatically discovered. (Need to sign up first)
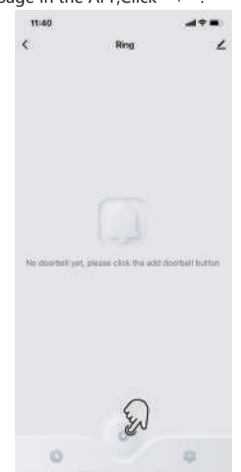

④Confirm WiFi's name and password, and click "Next"
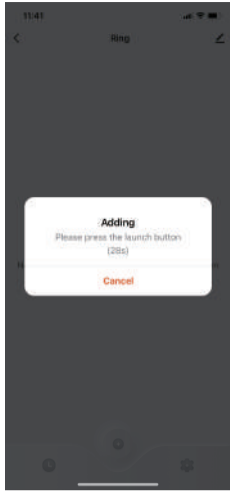

⑤ Wait for a successful connection.

Add the Transmitter to APP

① At the bottom of the Receiver's page in the APP,Click "+" .

- 09 -   - 10 -   - 11 -

② After the Receiver emits "beep", please trigger the transmitter to send out a signal(indicator lights). Wait for a successful connection.
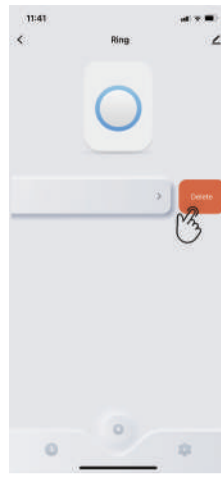
① Slide to the left.

② Click "Delete"

① Enter Settings
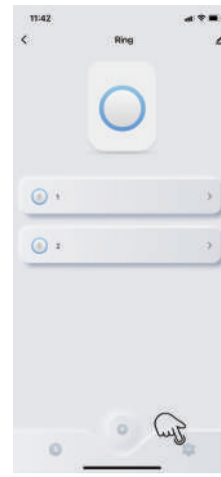
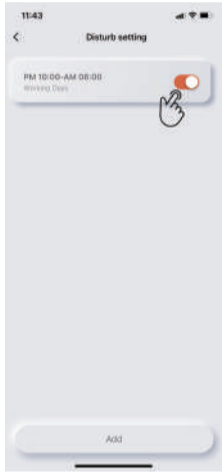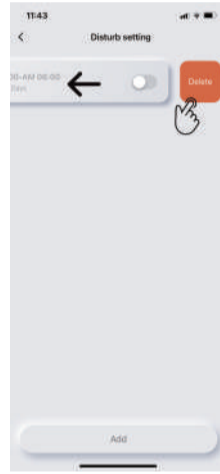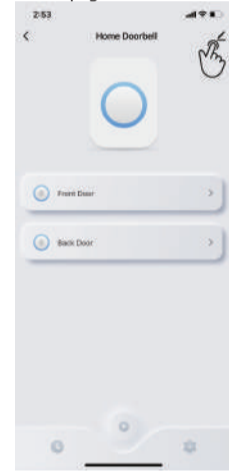②Adjust time and date and confirm

③ Swipe left to turn off Do not disturb mode
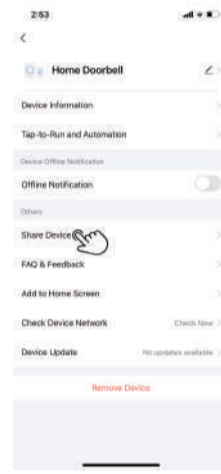
⑤ Swipe right to open Do not disturb mode
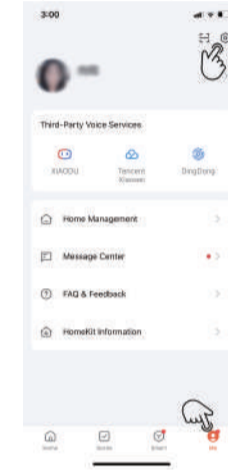
① Click on the upper rihgt corner on the page

②Click "Share Device"

① Click Me and click on the upper rihgt corner on the page

② Click "App Notification"
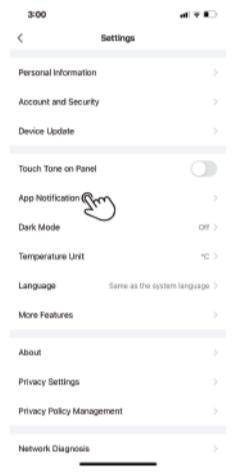
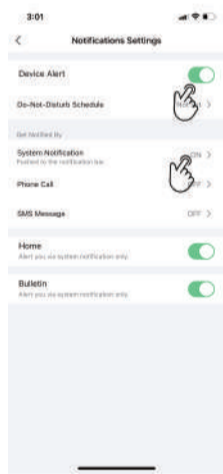③ Turn on the notification
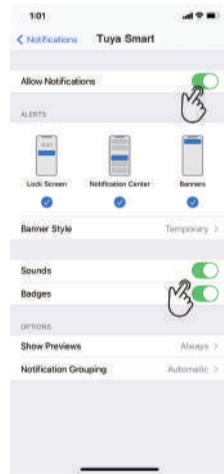
Q: After open the package, what if can not configure the receiver to the network ?

A:
1. Please ensure that your cell phone is connected to the wireless router at your home, and the phone Bluetooth is in open state.
2. Make the distance between Mobile phone , receiver and the wireless router do not exceed 49ft/15 meters (the closer the better)
3. Please make sure your home wireless frequency is 2.4GHz WiFi

Q: Why does the receiver sometimes work, sometimes does not work, and the device's response is slow?

A:
1,.The distance between the receiver and the router is too far, there are many obstacles influence the signal, resulting in an unstable connection between them, the door sensor can work if the router has received the signal within 15 seconds, the door sensor can not work if the router does not receive the signal within 15 seconds, you can try to shorten the distance between receiver and the router.

2. When the network speed of the router is slow, the router will also delay receive the signal, it will lead to a slower response.So you need to make sure that the state of your home wireless network is relatively stable.

Q: When the the power was off and then re-open, do I need to reconfigure to the network or custom settings?

A: No need. It has memory function and will keep the previous settings after opening. But , if you want to connect the receiver to another router ,you need to reset again.

Q: Does it work when there is no network in my home?

A: Yes, when your home network is not working properly, they can work according to the custom setting, but the phone can't alert and can not receive the push message.

Working Temperature	-30℃ to +70℃
Receiving Frequency	433.92MHz±280KHz
WIFI Frequency	2.4G
Transmitter Battery	23A 12V Battery
Receiver Volts	110-260 Volts (wide voltage)

Notice

* Please test the working distance between receiver and transmitter before installing!
* Do not install the transmitter on the security door, metal will weaken the signal, affect the transmitter distance!
* Do not install the receiver next to the TV, induction cooker, microwave oven and other electromagnetic wave electrical appliances!
* Do not set the receiver and transmitter on fire or in the water to avoid unnecessary accidents!
* Please regularly clean the surface of the touch transmitter, the dirty surface will lead to abnormal touch!

Dear Customer:

Thank you very much for buying our WIFI System. Since this is a WiFi-connected smart product, its operating speed is related to the stability of your home wireless network, as well as the stability of your cell phone's wireless signal. When the network is stable, the transmitter trigger a signal, the receiver will rings and push a signal to the cell phone TUYA SMART/SMART LIFE APP. When the network state is not stable, the receiver may delay alert, and the phone APP may delay receiving the push message.

This is our new product, we are very concerned about our user experience, we hope to do better, so that more customers are satisfied with our products.

Service Guarantee：

We provide 30 days return service.

Our product manuals have detailed operating instructions to help you better use our products. You can also refer to the operation video in our product page, or contact us to get the operation video. If you have any questions, you can contact us through the Amazon "contact seller", we will definitely provide you with satisfactory after-sales service in 24 hours.